

AGENDA ITEM NO.6 – CUSTOMER SERVICE STRATEGY

CABINET – 10th December 2015

**COMMENTS FROM OVERVIEW AND SCRUTINY PANEL (ECONOMIC WELL-BEING) –
8th December 2015**

The Overview & Scrutiny Panel (Economic Well-Being) has recommended the Cabinet to approve the revised Customer Service Strategy. A comment has been made that a facility should be introduced to the Council's website that will enable residents to identify their local Councillor.